



# AgentTRAX and ionFraud

ionFraud is a special property information report that provides title and settlement agents with critical information about the property, such as property type, assessed property owner's name and mailing address, assessed value, and low market threshold, to help agents detect potential seller impersonation fraud red flags during order entry. This handout will show you how to order an ionFraud report in AgentTRAX.

## STEP 1

Go to the FILE Dashboard and create or search for your existing file.

*If creating the file, the minimum information needed is the property address. Entering the parcel id number will narrow down your search results.*

Enter your file number here and press enter or click the **Create New File** button to start a new file.

Enter Agent's File Number

**Create New File**  
View Recent Files

## STEP 2

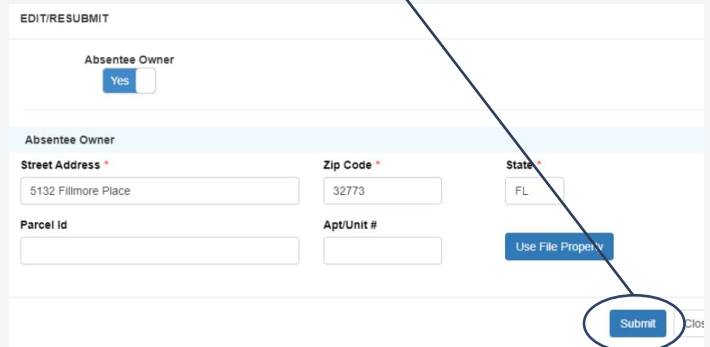
Click on Initiate Search on the ionFraud tile.



**NOTE:** The pop up window will show you the address from the file that will be used to perform the search. You can edit this information in the window. However, information entered here will not update the address in the ATX file.

## STEP 3

Click on the Submit button.

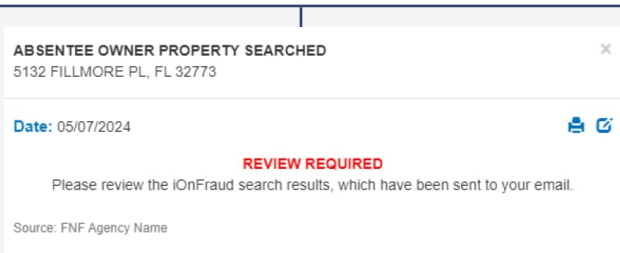


## STEP 4

The ionFraud tile will be updated with the results of the search.

- Review Required; or
- Potentially Vacant Land / Absentee Owner

Clicking on the displayed result will open the following screen:



## STEP 5

Click on to print the following documents that are also sent via email

- ionFraud Report
- Seller Letter
- Secret Service Flyer

Click on to edit and or resubmit the search.

### MULTIPLE RESULTS:

If your search returns multiple results, proceed as follows:

- Less than 10 possible matches – select from the presented list
- More than 10 possible matches – refine your search.

The best search criteria is the Parcel ID number. Please use this whenever available to avoid multiple results.